

fit 4 the future

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Clinical Chief Officer

**Hambleton Richmondshire and Whitby
CCG**

Programme objectives

- To keep the Friarage Hospital at the centre of healthcare for the people of Hambleton and Richmondshire
- To address the immediate issues of the urgent care pathway
- To ensure that treating people at, or near to home, is a viable option wherever possible
- To work together across the system to shift the focus from illness to wellness



- **To assess the future purpose of the community hospitals**
- **To create a step change in the integration of health and social care**
- **To radically re-think the delivery of health and care in rural areas, including the use of technology**
- **To radically rethink and take opportunities to reform our workforce**



A lot has already been achieved

- More district nurses
- Integrated care teams, START and fast response teams
- Weight management clinics
- Place of safety suite at Friarage
- Increase in ambulatory care
- Medical workforce model review
- GP urgent ambulance transfers improved
- Geriatric Comprehensive Assessment Clinics
- Community defibrillators
- Remote working and video conferencing



Genuine engagement

BUILDING A BETTER FUTURE TOGETHER FOR
HR&W



CCG-LED WITH PARTNERSHIP GOVERNANCE

CCG
(SMT)

HRW TRANSFORMATION
BOARD
WHOLE SYSTEM
Leadership group

TRUST
NHS
Hambleton, Richmondshire and Whitby
Transformation
Group
Board

PARTNERS
(Governance &
structure)

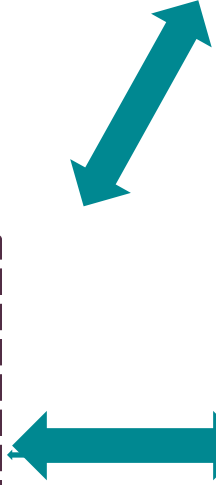
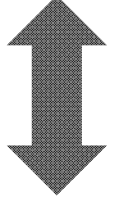
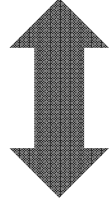
ADVISORY BOARD

ENGAGEMENT &
COMMUNICATIONS HUB

ENGAGEMENT
REFERENCE
GROUP

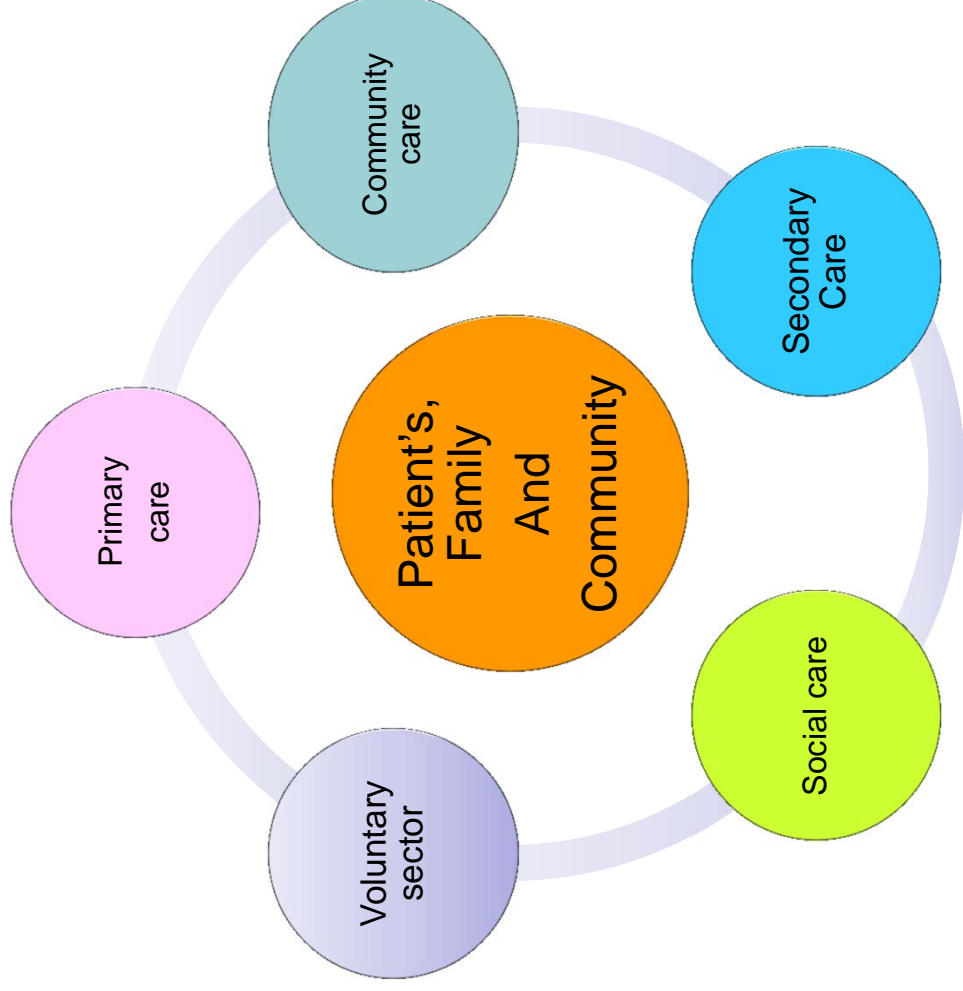
Monitoring feedback
(Weekly Report)

PATIENTS
AND
PUBLIC



Project Support

Collaboration and Integration across the System



Engagement plan

1

UNDERSTAND &
CONNECT

- **Meet with stakeholder groups, patients, public, clinicians, voluntary groups, politicians**
- **Hold events – e.g. mock teleconsultation workshops**
- **Attend community events, fetes, market days, country shows, rotary clubs etc.**
- **Visit other organisations and communities – e.g. Airedale**
- **Pathway development workshops**
- **“Ambassador” programme of briefings**
- **Clinical summit**

Clinical summit

Purpose – provide clinicians with an opportunity to discuss future models of care in HRW.

1

UNDERSTAND &
CONNECT

Key elements will include:

- Reviewing the evidence from previous consultations
- Understanding the strengths and limitations of current systems
- Understanding health, care and life in HRW: using film to re-imagine
- Hearing about best practice from other related systems
- Key issues around data, technology and workforce
- Discussion and debate on future models of care
- Identifying key priorities and innovations for future health and care system
- Creating ideas for improvement and setting a vision for our health and care system
- Pinpointing actionable ideas



Workstreams

Urgent care

- Primary Care Developments
- Medical model at FHN
- Improvements to pathway
- Use of technology

Community care

- Alternative models of step up/down care
- Integrated Intermediate care
- The “Dales” Project
- End of Life Care
- Diabetes Pathway

Capital Developments

- MRI Scanner

Technology

Workforce

Estate

Urgent Care Pathway

Vision – Integrated urgent care centre at Friarage, connected technologically with wider community

Aim – to maintain, improve and integrate the urgent care pathway

Key Challenges

- Medical workforce
- Distances Travelled
- Perceptions of Change

Building blocks

- Investment in acute physicians
- Creation of the GP hospitalist role
- Remote technology for on call consultants
- Changes in the pathway – all patients admitted to CDU
- GP OOHs and A&E working together

Next Steps

- Develop vision into a full proposition